Appendix No. 1

NOTICE ON THE RIGHT OF WITHDRAWAL FROM THE CONTRACT

1. Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The deadline to withdraw from the contract expires after 14 days from the day on which you came into possession of the goods or on which a third party other than the carrier and indicated by you came into possession of the goods - in the case of a contract obliging to transfer ownership of the goods.

To exercise the right of withdrawal, you must inform us, i.e. Ice Queen Design Ewa Pik, ul. Słowicza 7, 05-552 Łazy, e-mail address: emilia@icequeendesign.com about your decision to withdraw from this contract by an unequivocal statement, for example by a letter sent via e-mail to the address: emilia@icequeendesign.com or a letter sent by post to:

IceQueen Design

Słowicza 7

05-552 Łazy

with the note "return"

You can use the model withdrawal form, but it is not mandatory.

In order to meet the deadline to withdraw from the contract, it is enough for you to send information regarding the exercise of your right to withdraw from the contract before the deadline to withdraw from the contract.

2. Consequences of withdrawing from the contract

If you withdraw from this contract, we will reimburse to you all payments received from you (including the costs of delivering the goods, but with the exception of contracts for sales to all countries outside the EU and additional costs resulting from the method of delivery chosen by the Customer other than the cheapest usual method of delivery offered by IceQueen Design) and , immediately, and in any case not later than 14 days from the day on which we were informed about your decision to exercise the right to withdraw from this contract.

We will refund the payment using the same means of payment that you used in the original transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees in connection with this return.

We may withhold the reimbursement until receipt of the goods.

Please send back or hand over the goods to us immediately, and in any case no later than 14 days from the day on which you informed us of your withdrawal from this contract. The deadline is met if you send back the goods before the expiry of the 14-day period to the following address:

IceQueen Design

ul. Słowicza 7

05-552 Łazy

with the note: "return"

You will have to bear the direct costs of returning the goods, in particular duties and taxes related to the return of the goods.

Only clean and unused goods are subject to return. IceQueen Design will refuse the return to the Customer if the Goods are damaged.